



Installing StatWatch Data Collector and Apps

Skill Level 2:



This topic requires advanced customer skill. If these steps seem too advanced, please contact DRB Systems Support for assistance.

Introduction

Product: SiteWatch StatWatch (.SW10950), TunnelWatch StatWatch (.TW90950)

This topic describes how to set up StatWatch for use at a site. This topic applies to sites using SiteWatch with or without TunnelWatch.

Preparation Needed

You will need the following information on-hand:

- StatWatch works with SiteWatch 2008 (file version 18.9) and later.
- The user name and password of a staff member who belongs to a security group with the **Rpt on Past Dates** security key.
- The site's full location code (located in the **DSI Location Code** field of the **Sites** editor).
- Access to **StatWatch.com** (see the "StatWatch Internet Router Configuration" topic).

Supported Mobile Devices

Any device that can access the Internet using a supported Web browser can access the StatWatch Web Console, including desktop computers, laptops, tablets, and smart phones. In addition, some mobile devices can use the StatWatch app. See the "Which Smart Phones are Supported" section of the "StatWatch Frequently Asked Questions" topic for the latest list of phones and operating systems that can download the StatWatch app.

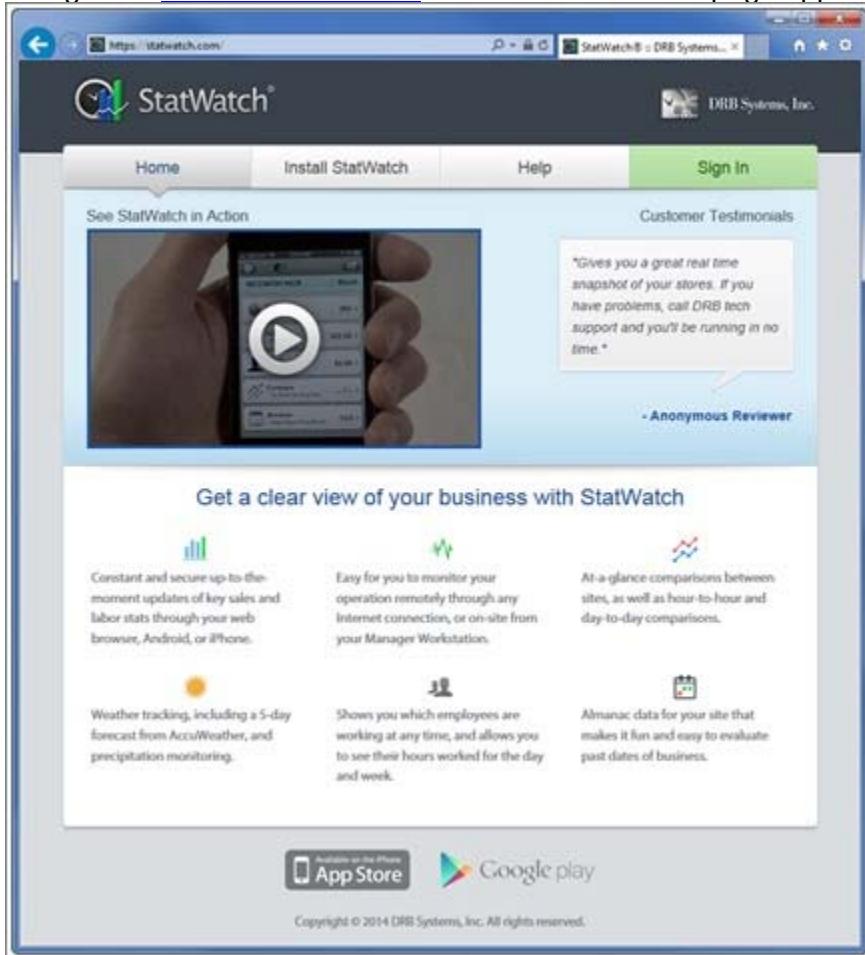
Download and Run the Data Collector Installer on the SiteWatch Server

Note: TunnelWatch systems have the Data Collector installed already, so this step is only needed for SiteWatch Servers.

These steps may vary slightly based on the Web browser you're using and the version of Windows. This topic describes the steps using Windows 7 with Internet Explorer 10, but the steps should be very similar for other browsers/versions.

1. Open an Internet browser.

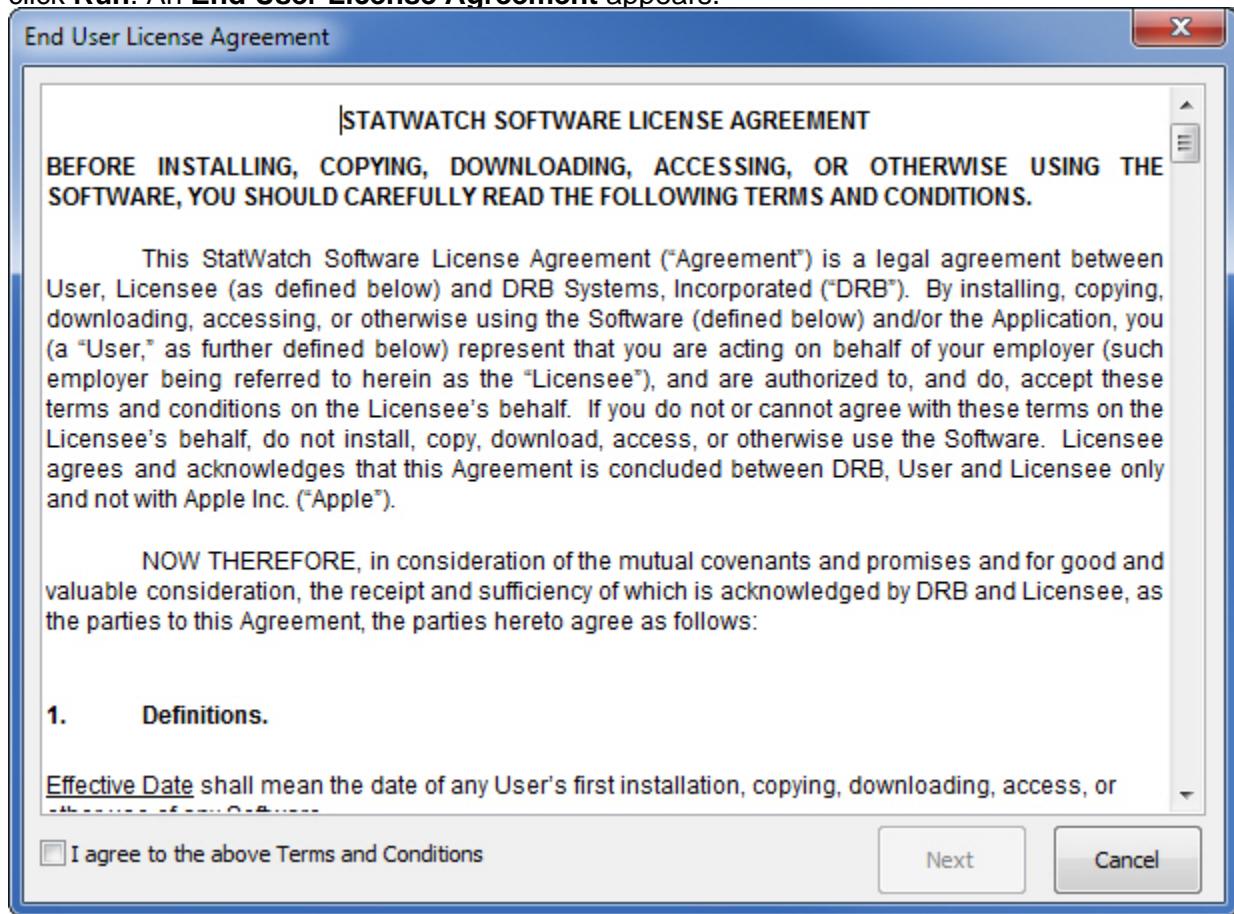
2. Navigate to www.statwatch.com. The main StatWatch page appears.



3. Click **Install StatWatch**. Installation information appears.

A screenshot of the "Install StatWatch" page from the StatWatch website. The header and navigation menu are identical to the main page. The main content area has a heading "Learn how to get started in 3 easy steps" and three numbered steps: 1. Step 1: "Download Data Collector" (with a download icon) - "Download the Data Collector on your SiteWatch Server." 2. Step 2: "Installation Instructions" (with a document icon) - "Run through a quick setup process to sign up." 3. Step 3: "App Store" and "Google Play" (with respective store icons) - "Access your stats via the website, iPhone app, or Android app." The "Sign In" button in the top right corner is also highlighted in green.

4. Click **Download Data Collector**. If a prompt appears asking if you want to run or save, click **Run**. An **End User License Agreement** appears.



5. Review the text in the End User License Agreement, select **I agree to the above Terms and Conditions**, and then click **Next**. A **StatWatch Installation** dialog box appears.
6. Read the text in the box and press **Next**. After a few moments, a **SiteWatch Login** dialog box appears.
7. In the **Employee** field, enter the staff person's employee number.
8. In the **Password** field, enter the staff person's password.
9. Click **Login**.
 - a. If the site does not have a new style location code, a dialog box appears stating that the location code needs to be updated before installation can continue.
 - i. Click **OK** to allow StatWatch to update the SiteWatch location code to the new format.
 - ii. When the conversion is complete, the new location code and organization code (the six characters at the beginning of the location code) are displayed.
 - iii. Note the new code for future reference; the organization code will be needed later to access StatWatch.
 - iv. Click **OK** to continue with the installation.

- b. If this is the first site in the organization to install StatWatch, you will be presented with a **StatWatch User Signup** dialog box.
 - i. Enter the username, email address, and password to be used as the StatWatch administrator for this organization.
 - ii. Reenter the password to confirm it.
 - iii. Click **Login**. You are logged in to StatWatch.
- c. If StatWatch is already installed at one or more sites within the organization, you will be presented with a **StatWatch Login** dialog.
 - i. Enter the username and password of a StatWatch administrator for your organization.
 - ii. Click **Login**. You are logged in to StatWatch. The **Currently** tab of the StatWatch Web Console is shown.

Take some time, if you like, to view the StatWatch Web Console. See the "**Using StatWatch**" topic for more information about each page and screen.

Install the StatWatch App on Mobile Devices (Optional)

If you prefer to use the StatWatch web console, you aren't required to download the StatWatch app on your mobile device. However, if you have a supported mobile device such as an iPhone or Android phone, you can download the app, which is optimized for use with a smaller screen and incorporates the ability to call staff members from within the app.

1. Access your device's app store.
 - a. On Android devices, this is the Google Play store.
 - b. On iOS devices (iPhones and iPod Touch devices), this is the App Store.
2. Use the app store's Search feature to locate StatWatch.
3. Locate the StatWatch app and press the **Install** (or similarly named) button. The app is downloaded.
4. Once the app is installed, press the icon to launch the app. A login page appears.
5. Enter your user name, password, and organization code, then press **Login**. StatWatch opens, showing data for your site.

Test StatWatch operation

You should now be able to view current StatWatch data for your site at www.statwatch.com. If you aren't able to see data or are receiving error messages, see the "Troubleshooting Common StatWatch Problems" topic.

Related Topics

- StatWatch Internet Router Configuration

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